

## IN TODAY'S NEWSLETTER:

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### *Message from the Team*

In our last newsletter, we said that we would highlight some of the new projects we have completed which may be useful to you.

The last 15 months have made organisations re-think the way that they work. A number of measures in place to allow their staff to work from home during the pandemic. However, as you are aware, working remotely comes with security issues. Managing these security risks efficiently is an essential part of helping any organisation to operate safely and securely during these challenging times.

So over the last few months, we have been working with clients on making their systems more secure, allowing their organisations to move to a hybrid model of working. One of the ways we did this was by introducing enforced Two Factor Authentication (2FA).

2FA allows online accounts to be more secure and not reliant on just a password. This prevents hackers who may gain access to companies' confidential information, via a data breach of a larger corporation that holds those accounts. 2FA requires more than the password to login to a new device – the most common 2FA method requires a phone number to send a text to, with a pin that needs to be entered at the login before access is given. This reduces the chance of your company having a data breach due to a compromised user account.

If you're interested in learning more about setting up 2FA or any other security measures, please feel free to get in touch.

### *A New Look*

#### **Website**

Have you seen our new website? With our new site, you can contact us directly with any issues you may have, using our "Log a Support Ticket" button. You can also read all about our company history, staff profiles and pricing structure. Why not check it out now at: [macxperts.com](http://macxperts.com)

#### **Linkedin**

We also have a new LinkedIn page, so give us a follow when you have a moment, to keep up to date with all our latest and exciting news.

#### **Logo**

As you will have seen above, we have a new logo! We have updated it to fit more in line with the ISG branding – we hope you like it!

### *Highlight*

We would like to welcome Khalil El-Azoui to the MacXperts team. Khalil has 2 years of professional IT experience handling both the hardware and software side of technology. He has an even spread of knowledge in most IT solutions with a firm grasp of MAC OSX and Windows.



### *Contact Us*

Would you like a chat regarding an update of your current systems or would you like a training session on a product? Then get in touch.

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